

TITLE	Wokingham Clinical Commissioning Group Performance Outcomes Report January 2015
FOR CONSIDERATION BY	Health Overview and Scrutiny Committee on 19 January 2015
WARD	None Specific

Report of Wokingham CCG Governing Body – 6 January 2015

Title	M7 2014-15 Performance Outcomes Report
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Purpose	To inform the Governing Body of the performance against CCG Clinical Indicators
Previously considered by	None
Risk and Assurance	As detailed within report
Legal implications/regulatory requirements	None
Public Sector Equality Duty	N/A
Links to the NHS Constitution (relevant patient/staff rights) <i>All NHS organisations are required by law to take account of the NHS Constitution in performing their NHS functions</i>	All
Consultation, public engagement & partnership working implications/impact	N/A

Executive Summary

Under performance:	High performance & improvement to green:
<ul style="list-style-type: none"> Improved Reporting of Medication Errors Cdiff Ambulance Response Times RTT waits over 52 weeks Ambulance Handover and Crew Clear Delays 	<ul style="list-style-type: none"> Dementia Diagnosis Rate MRSA Referral to Treatment 18 weeks Diagnostics % waiting 6 weeks or more % of patients who spent 4 hours or less in A&E

Recommendation

Note the level of compliance with the operating targets and support the actions being taken to improve performance where necessary.

Improved Reporting of Medication Errors	Current Period	YTD
	Red	Red
<p>There is a quality premium standard relating to improved reporting of medication errors at local providers. The CCG has agreed a target with RBFT to increase the number of medication errors by 10% in quarters two to four as a demonstration of an open culture of reporting and learning. RBFT are currently not on track with the required increase to achieve the target and therefore have an action plan in place which includes actions relating to leadership and training.</p>		

Dementia Diagnosis Rate	Current Period	YTD
	Green	Green
<p>Wokingham CCG has a target to diagnose 53.3% of dementia patients by the end of the year. Current performance for October shows that 53.3% of dementia patients have been diagnosed.</p>		

MRSA	Current Period	YTD
	Green	Red
<p>Wokingham CCG had no cases of MRSA bacteraemia reported during October 2014.</p>		

Cdiff	Current Period	YTD
	Red	Green
<p>Wokingham CCG had five Clostridium Difficile cases reported during October against a monthly trajectory of 3. This means there have been 22 cases year to date against a trajectory of 26.</p>		

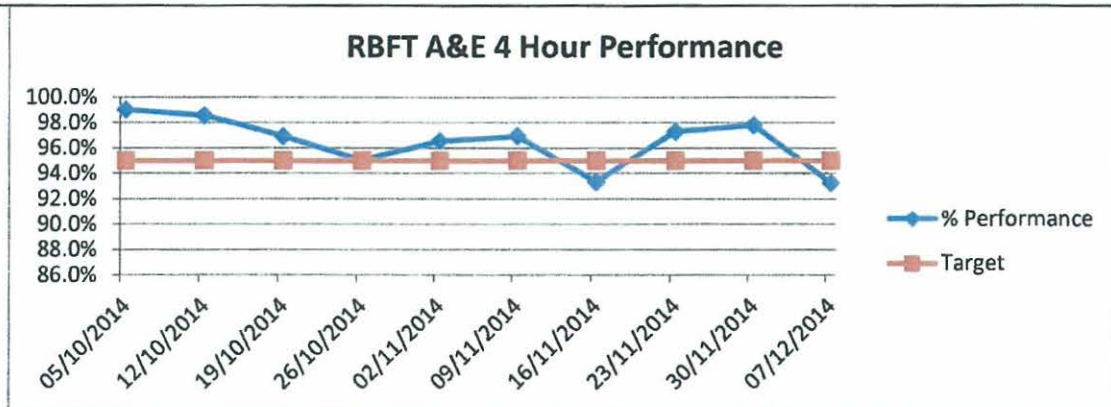
Referral to Treatment (RTT) within 18 Weeks	Current Period	YTD
	Green	Green
<p>Wokingham CCG achieved all aggregate RTT standards in October. The CCG position excludes those patients seen and waiting at RBFT however as the Trust has not submitted an RTT return for October. This is due to a reporting holiday until January 2015 that has been agreed by Monitor and NHS England while the Trust improves the quality of reporting of the waiting list.</p>		

Diagnostics % waiting 6 weeks or more	Current Period	YTD
	Green	Red
<p>At the end of October, 0.3% of the Wokingham CCG patients waiting for a diagnostic test had waited longer than 6 weeks against a target of 1%. YTD performance remains above</p>		

target due to underperformance in the first half of the year at 11.2%.

% of Patients Who Spent 4 Hours or Less in A&E	Current Period	YTD
	Green	Green

During November, 96.3% of patients spent 4 hours or less in Accident and Emergency at RBFT and the target for this indicator is 95%. The YTD position remains above target at 95.7%.



Ambulance response times	Current Period	YTD
	Red	Red

Across Berkshire West, all 3 of the ambulance response time targets were not achieved in October. This was due to a number of pressures including staff capacity and an overall increase in activity. A number of actions have been put in place to improve performance including changes to staff rotas, implementation of a new health care professional service model and a review of processes at the Emergency Operations Centre (EOC).

RTT waits over 52 weeks	Current Period	YTD
	Red	Red

At the end of October, there were three patients on an incomplete RTT pathway who had waited longer than 52 weeks for treatment from Wokingham CCG. These patients were waiting for Plastic Surgery treatment at OUH. The lead Commissioner has a recovery plan in place with OUH which is monitored closely and it is expected that there will be zero 52 week waits from April 2015.

Ambulance Handover and Crew Clear Delays	Current Period	YTD
	Red	Red

During October, 11 ambulances were delayed longer than 30 minutes and 2 ambulances over an hour for handover to the A&E department at RBFT. When compared to other local Trusts, RBFT have significantly lower numbers of breaches in this area.

During October, SCAS had 52 crew clear delays at RBFT over 30 minutes and 6 over an hour. These breaches result in a fine to SCAS for the delay and these are being addressed via the contractual meetings with the Trust.

Glossary

CCG	Clinical Commissioning Group
CQN	Contract Query Notice
RTT	Referral to Treatment
CQUIN	Commissioning for Quality and Innovation
CQRG	Clinical Quality Review Group
EPR	Electronic Patient Record
CVD	Cardiovascular Disease
NEL	Non-Elective
HCAI	Healthcare Acquired Infection
CDiff	Clostridium Difficile
MRSA	Methicillin-Resistant Staphylococcus Aureus
A&E	Accident & Emergency
2ww	Two week wait
MSA	Mixed Sex Accommodation
CPA	Care Programme Approach
OOH	Out of Hours
IAPT	Improved Access to Psychological Therapies
COPD	Chronic Obstructive Pulmonary Disease
VTE	Venous Thrombus Embolism
TIA	Transient Ischemic Attack
C&B or CaB	Choose & Book
OP	Outpatient
RBFT	Royal Berkshire Foundation Trust
GWH	Great Western Hospital (Swindon)
HHFT	Hampshire Hospitals Foundation Trust